



## Intensive Communication Skills (Mastering the Calgary Cambridge framework)

**A 2-day course of value to doctors of all grades and speciality,  
nurse practitioners and teachers of the consultation.  
Held twice a year throughout the North East.**

Doctors, nurses and other clinicians can change their consultation behaviour in ways that:

- Improve clinical outcomes for patients
- Improve satisfaction for both patient and clinician
- Promote effective use of clinician's time
- Reduce medico-legal risk

Research makes it clear that learner behaviour change requires practice, observation, feedback and rehearsal. Calgary Cambridge is the most comprehensive learning framework available - combining evidence of skills that matter, learning using best evidenced teaching methods.

Several Speciality Training Committees have mandated our skills based training for SpRs. Most college exams now test this competence. Revalidation against the principles of "Good Medical Practice" is expected to require evidence of skill development in this domain.

The course is aimed at front line clinicians (doctors, nurses, allied clinical professionals). It will also be valuable to those who have to teach or advise re. the clinical consultation (e.g. GP trainers, appraisers, Hospital educators, Nurse educators etc.). We:-

- Build consultation skills of participants using the Calgary Cambridge skills framework.
- Develop an individual learning agenda for each individual, focusing on developing a small number of skills of relevance to their own practice
- Lead participants to working mastery of the Calgary Cambridge framework and be able to use it after the course to continue self-improvement
- (For educators) Achieve sufficient mastery of the teaching framework for participants to be able to use it accurately in their own teaching or educational roles
- Can address individual learning needs (whether identified via RITA or other)

Facilitators are all clinicians. They are selected for being experienced and expert facilitators of skills based training for clinical consultations who have further training through EPI.



Fee includes lunch & refreshments...



...and materials

**To book a place or for more information, contact:**

[louisefox@effectivepi.co.uk](mailto:louisefox@effectivepi.co.uk)

01670 528 468

[www.effectivepi.co.uk](http://www.effectivepi.co.uk)

Arch, Lintonville Parkway, Ashington NE63 9JZ

Free parking



Appraisal friendly



**Fee - £545.00 inclusive of VAT**

# Intensive Communication Skills Registration

These are intensive courses and limited to eight places -  
book early as they usually sell out.

Name	
Contact telephone	
Email	
Address	

I would like to attend the following course – (please tick as appropriate)

DATE	TIME	VENUE	FEE	DESIRED DATE AND VENUE
25th & 26th April 2012	09.00 - 17.00	The Royal Station Hotel Newcastle Upon Tyne NE1 5DH	<b>£545.00 inc VAT</b>	
6th & 7th November 2012	09.00 - 17.00	The Royal Station Hotel Newcastle upon Tyne NE1 5DH	<b>£545.00 inc VAT</b>	

Please return this page, enclosing:

A relevant cheque, made payable to "Effective Professional Interactions Ltd."

**Please post to EPI, Arch, Lintonville Parkway, Ashington NE63 9JZ**

**Payment can also be made via our web site using Paypal.**

**Deadline is 2 weeks before date of seminar.**

**Cancellation is permitted up to one month in advance – on payment of 10% administration fee. Or we will consider a request to transfer to a later course.**

We will email a confirmation as soon as possible and not later than six weeks in advance of the course.

Signed \_\_\_\_\_ Date \_\_\_\_\_